

Community and Statewide Resources Case Studies

Susan

Susan is a 60-year old woman who has Alzheimer's in the early stages. She lives in her own home and receives chore services. The chore worker is noticing that every time she goes into the home that the client is tearful, talks about not having enough money, can't pay her bills and you notice that she has a shut off notice for the electricity. Susan has told you she has a son but you have never met him. She states he is taking care of her. Susan has been wearing the same clothes for the last 3 visits which have been over the last 7 days. The chore worker is asking her supervisor (you) what to do.

Respond to the four questions for this case:

- What do you do first?
- What can your agency offer?
- What services are available in your community?
- Do you need to call APS?